



YMCA of Metropolitan Chicago
Evaluation
 Elmhurst Family YMCA

The YMCA of Metropolitan Chicago strives for excellence. We are interested in hearing from you about your YMCA experience. Please take a moment to complete our class and instructor evaluation.

Class Name _____ Instructor _____

Class Day and Time _____ Session _____

Please rate the following aspects of your program experience

1-strongly agree 2-agree 3-disagree 4-strongly disagree.

Staff is friendly	1	2	3	4
Staff presents themselves professionally	1	2	3	4
Staff is knowledgeable	1	2	3	4
Staff is responsive to questions/concerns	1	2	3	4
I like the camp time	1	2	3	4
Staff is a good role model	1	2	3	4
Facility is clean and well-maintained	1	2	3	4
Equipment is well maintained	1	2	3	4
My child and I feel safe participating	1	2	3	4
The registration process is member friendly	1	2	3	4
The member service staff are helpful	1	2	3	4
The class is of good value for the fee paid	1	2	3	4
Overall, I am pleased with this program	1	2	3	4

Comments _____

Do you believe you or your child has a better understanding of caring, honesty, respect, and responsibility as a result in participating in this program? Yes _____ No _____

Please give an example _____

As a YMCA member/program participant do you believe the Elmhurst YMCA values and appreciates youth?

Yes _____ No _____

If no, please explain _____

Would you refer this program to a friend? Yes _____ No _____

If no, why? _____

What are the 3 things/aspects you liked about this program?

What are 3 things/aspects of the program you would like to see changed?

Do you have any ideas for future YMCA Programs?

Additional Comments or Concerns

Would you like a YMCA staff member to contact you regarding your concerns?

Please give us your name and phone number _____

SUMMER CAMP

Is your child having fun? Yes _____ No _____

If no, why? _____

Do you feel your child's counselor is a good role model? Yes _____ No _____

If no, why? _____

Has your child learned new skills? Yes _____ No _____

Is there evidence of the YMCA promoting a healthy lifestyle with your child? Yes _____ No _____

Can you give an example? _____

Any additional comments or concerns _____

Thanks for helping us improve our programs!